



MyBioPass

USER GUIDE



Get started with your unique key to access your
BNP Paribas Wealth Management services

How to enroll in the service

PREREQUISITES



Download and install TestFlight from Apple Store

Install
TestFlight



Accept
Terms & Conditions



Within TestFlight
download MyBioPass



Download and install MyBioPass from TestFlight



Accept terms & conditions



Accept the required authorisations when requested during de enrollment



Access to camera



Access to microphone



Reception of notifications

How to enroll in the service

PROCESS OVERVIEW

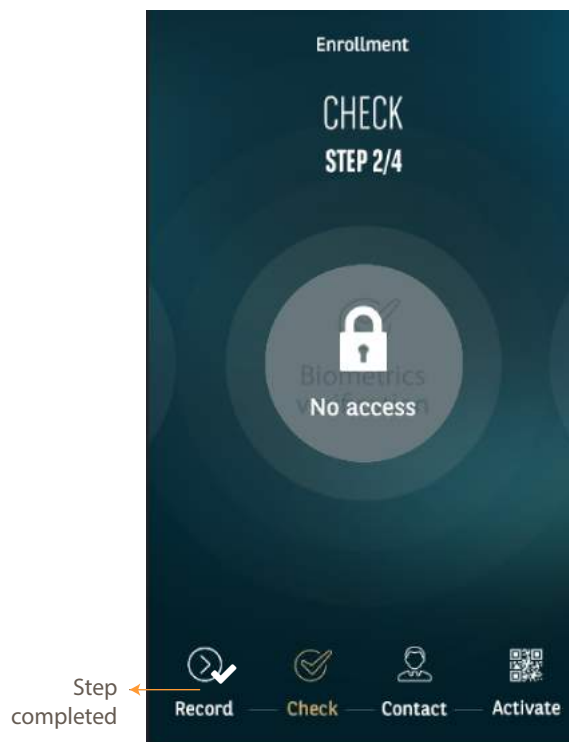
Enrollment in four steps



Navigation principals



To navigate, slide or use the items menu at the bottom

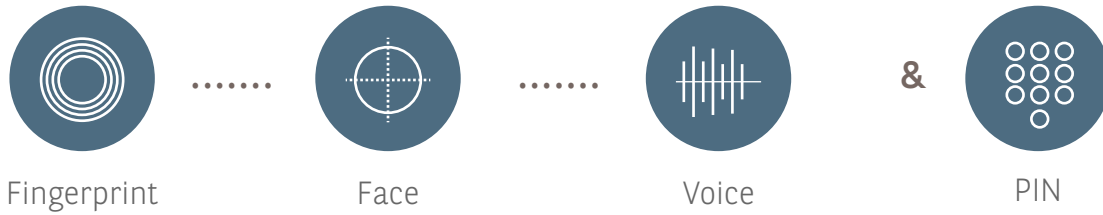


To start the next step you must complete the previous one

How to enroll in the service

STEP 1: RECORDING BIOMETRICS

Record each of the biometrics and data below



The Touch ID on your iPhone must be activated and set up

Help is available through:
<https://support.apple.com/en-us/HT201371>

Access of camera must be accepted for MyBioPass

Help will be given during the enrollment phase

Access of microphone must be accepted for MyBioPass

Help will be given during the enrollment phase

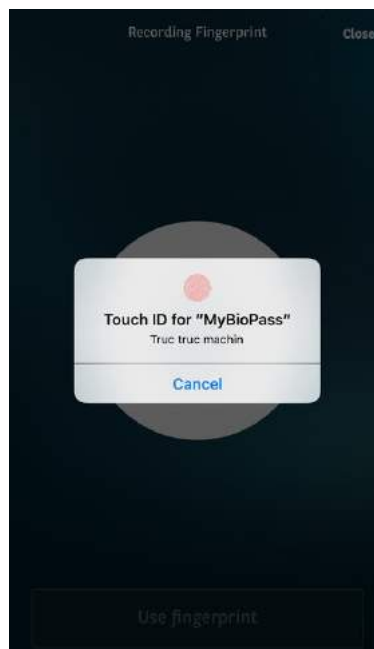
The following rules apply:

- Not allowed:
- No sequence of 6 consecutive digits
 - No sequence of 4 identical digits

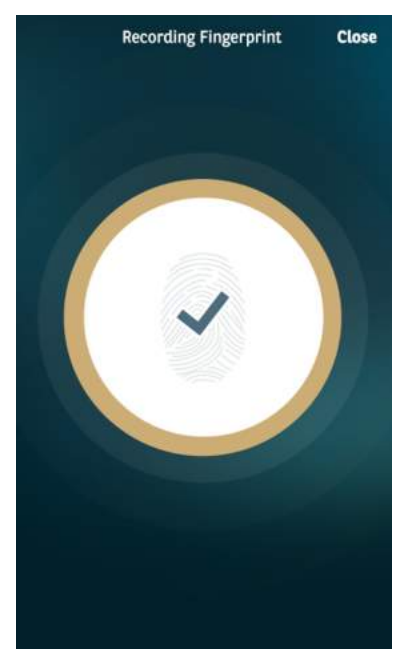
Example: Recording of fingerprint



Access menu



Instructions to follow



Recording completed

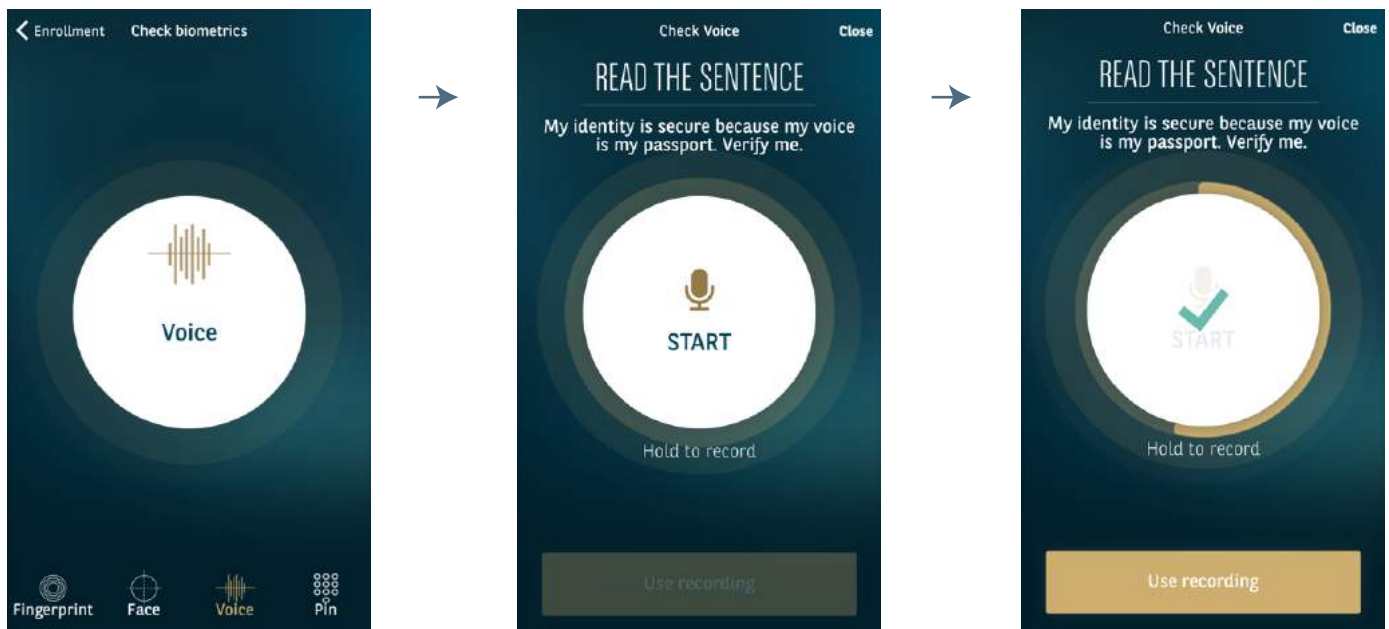
How to enroll in the service

STEP 2: VERIFY BIOMETRICS

Verify each of the biometrics and data below



Example: Verification of fingerprint



Access menu

Instructions to follow

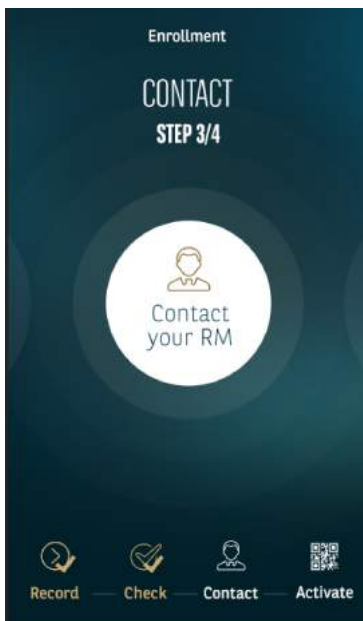
Recording completed

How to enroll in the service

STEP 3: CONTACT YOUR BANKER

2 possible ways to get in contact

In order to activate your MyBioPass Key you will have to proceed as following to organise an appointment with your private banker



Access menu



Instructions to follow

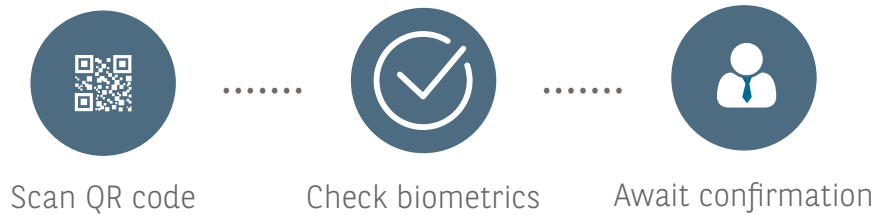
→ Contact your banker by phone
(+352) 42 42 65 01

→ Contact your banker by email
digitalsupport@gbl.lu

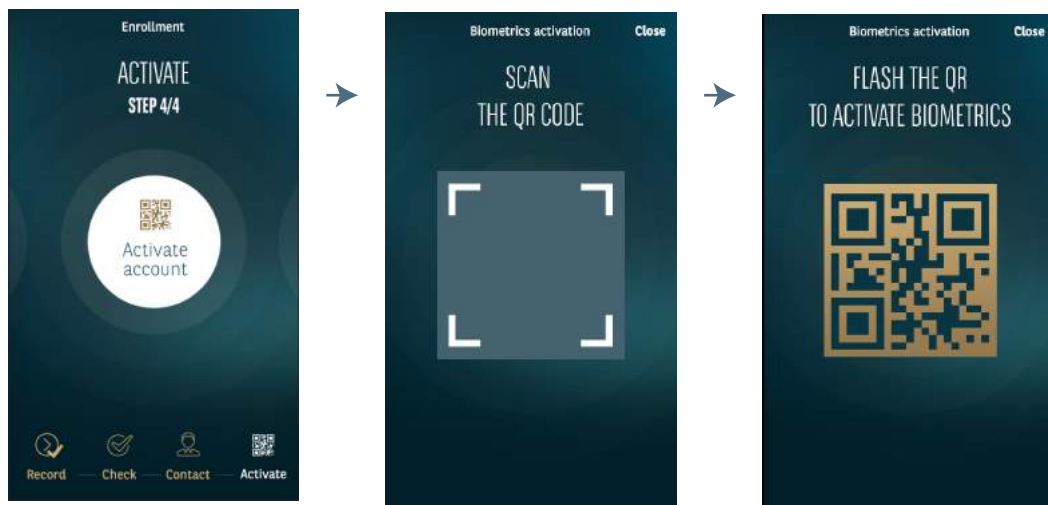
How to enroll in the service

STEP 4: MYBIOPASS ACTIVATION

Activation in three steps



Scan the QR code presented by the private banker



Verify each of the biometrics and data below

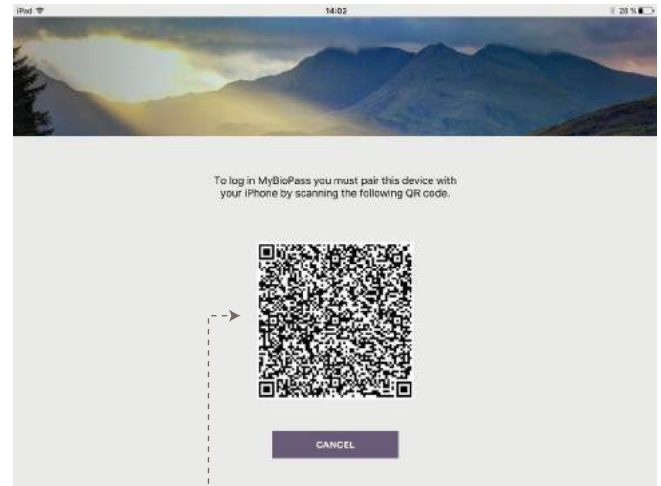
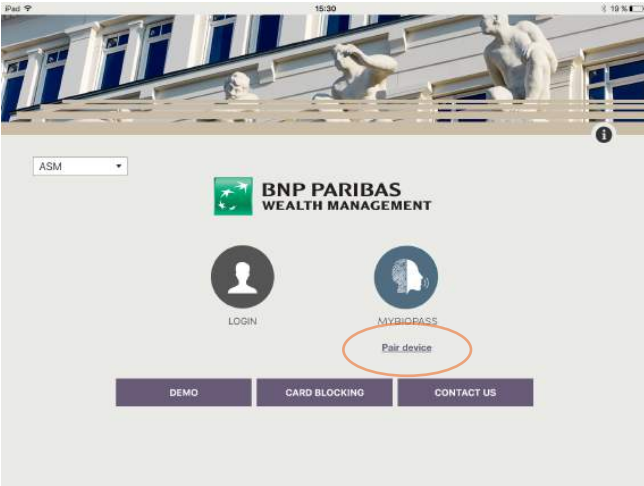


Await on your device, the confirmation of MyBioPass activation

How to use services

PREREQUISITES

Pair your iPhone with your iPad



Press "Pair device" button on your iPad to generate a Pairing QR code

Scan the QRcode



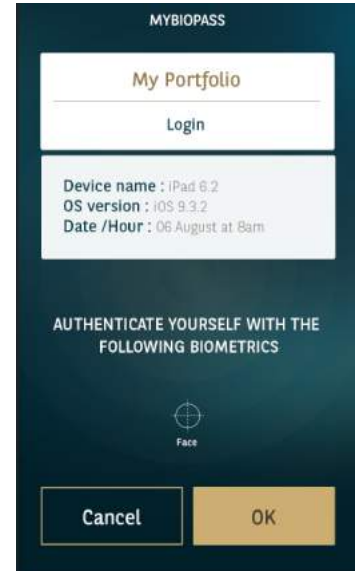
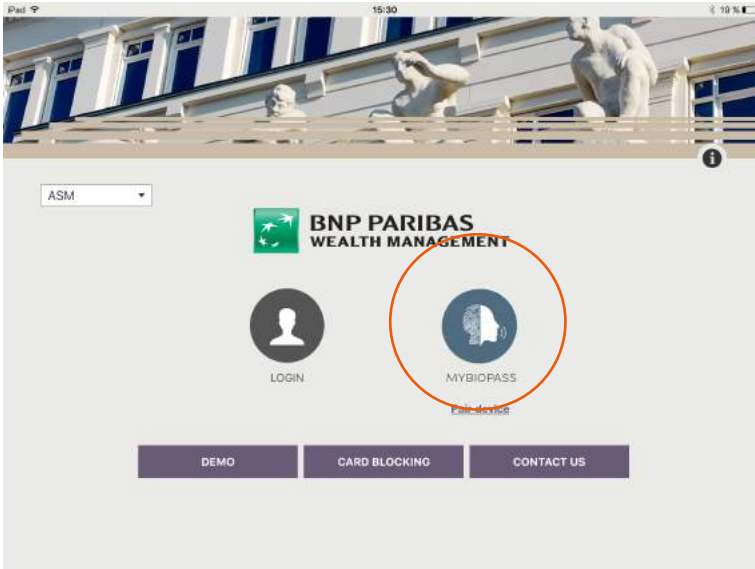
With your MyBioPass application select Pairing Devices menu



Identify yourself with your face to validate the pairing

How to login MyPortfolio with MyBioPass

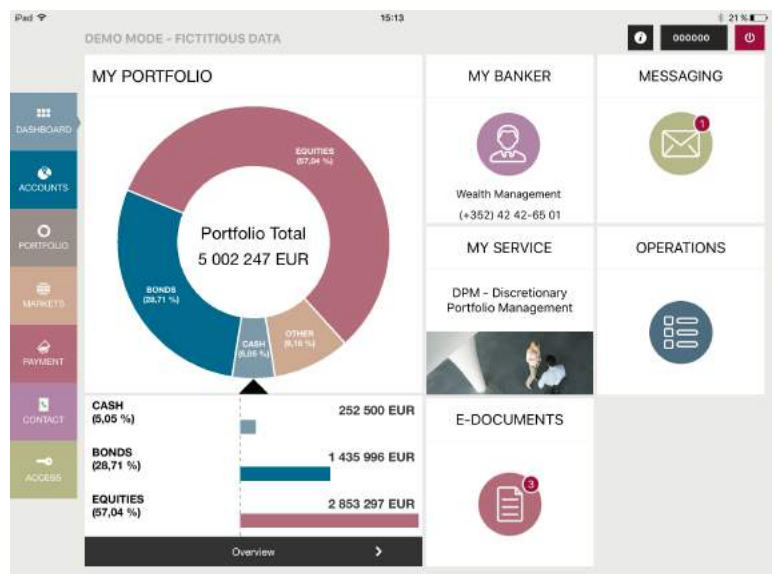
STEP 1: INITIATE LOGIN



On MyPortfolio application press MyBioPass button

Your iPhone will be prompted

STEP 2: PROCEED TO AUTHENTICATION

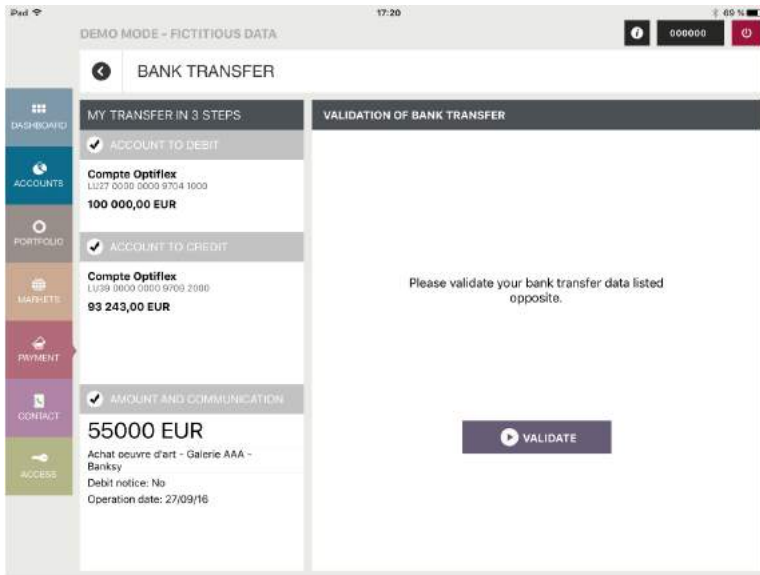


Identify yourself with your face

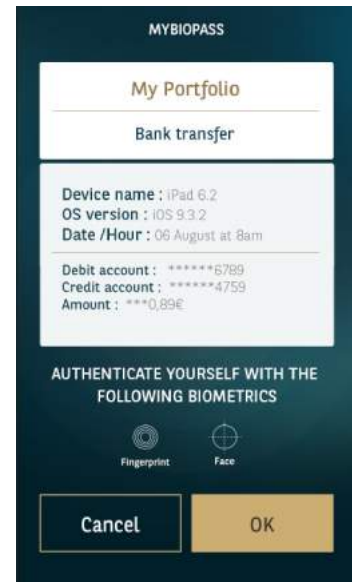
Following a successful authentication you will be connected to MyPortfolio

How to validate transactions with MyBioPass

STEP 1: INITIATE A TRANSACTION

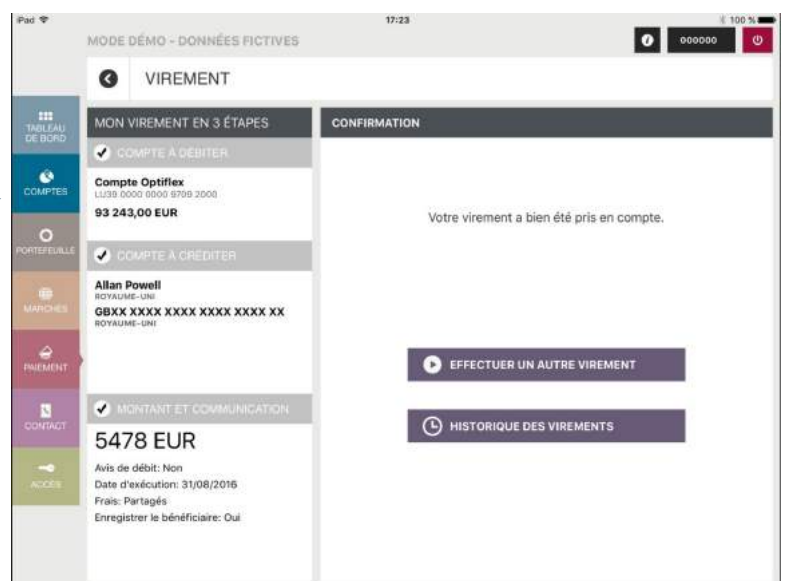
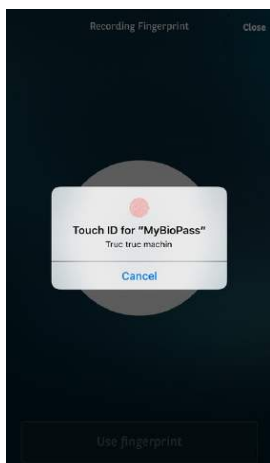


On MyPortfolio application initiate a transaction



Your iPhone will be prompted

STEP 2: PROCEED TO AUTHENTICATION



Identify yourself with your fingerprint and voice

Following a successful authentication your transaction will be proceeded

Additional information

COMPLEMENTARY FEATURES



Log

Allow you to consult the historic of operations performed in the application



Help

Allow you to consult tutorials and the FAQ

MORE QUESTIONS?

Please contact the Digital Support
Monday to Friday from 9h to 17h

 +352 42 42 23 33

 digital.support@bgl.lu